

## **Privacy Policy**

Britannia Bureau Limited (“Company”) respects the privacy of all third parties that it has a relationship with and is committed to protecting personal data. This privacy notice will inform you as to how we look after your personal data (in all situations where we collect your data) and tell you about your privacy rights and how the law protects you.

This privacy notice is provided in a layered format so you can click through to the specific areas set out below. Please also use the Glossary to understand the meaning of some of the terms used in this privacy notice.

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### **2. THE DATA WE COLLECT ABOUT YOU**

### **3. HOW IS YOUR PERSONAL DATA COLLECTED**

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### **5. DISCLOSURES OF YOUR PERSONAL DATA**

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### **1. IMPORTANT INFORMATION AND WHO WE ARE**

#### **PURPOSE OF THIS PRIVACY NOTICE**

This privacy notice aims to give you information on how the Company collects and processes your personal data through all means such as when you subscribe to the Company’s publications; sign up to receive some of the content on our website; supply services to us, purchase services from us, use our website, including any data you may provide through our website when you sign up, download a guide or publication or take part in a promotion.

Our website is not intended for children, and we do not knowingly collect data relating to children.

It is important that you read this privacy notice together with any other privacy notice or fair processing notice we may provide on specific occasions when we are collecting or processing personal data about you so that you are fully aware of how and why we are using your data. This privacy notice supplements the other notices and is not intended to override them.

## CONTROLLER

For the purpose of the General Data Protection Regulations (“GDPR”), the data controller is Britannia Bureau Limited of 1 Langford River Barn, Langford Hall, Witham Road, Maldon, Essex CM9 4ST (collectively referred to as the Company, “we”, “us” or “our” in this privacy notice).

We have appointed a compliance manager (DPM) who is responsible for overseeing questions in relation to this privacy notice. If you have any questions about this privacy notice, including any requests to exercise *your legal rights*, please contact the CM using the details set out below.

## CONTACT DETAILS

Our full details are:

Name of CM: Helen Clews

Email address: [helenclews@britanniabureau.co.uk](mailto:helenclews@britanniabureau.co.uk)

Postal address: 1 Langford River Barn, Langford Hall, Witham Road, Maldon, Essex CM9 4ST

You have the right to make a complaint at any time to the Information Commissioner’s Office (ICO), the UK supervisory authority for data protection issues ([www.ico.org.uk](http://www.ico.org.uk)). We would, however, appreciate the chance to deal with your concerns before you approach the ICO so please contact us in the first instance.

## CHANGES TO THE PRIVACY NOTICE AND YOUR DUTY TO INFORM US OF CHANGES

This version was last updated on 09.10.2020.

It is important that the personal data we hold about you is accurate and current. Please keep us informed if your personal data changes during your relationship with us.

## THIRD-PARTY LINKS

Our website may include links to third-party websites, plug-ins and applications. Clicking on those links or enabling those connections may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy statements. When you leave our website, we encourage you to read the privacy notice of every website you visit.

## 2. THE DATA WE COLLECT ABOUT YOU

Personal data, or personal information, means any information about an individual from which that person can be identified. It does not include data where the identity has been removed (anonymous data).

We may collect, use, store and transfer different kinds of personal data about you which we have grouped together follows:

- **Identity Data** may include first name, maiden name, last name, family and lifestyle information, username or similar identifier, education details, marital status, title, date of birth and gender.
- **Information** that you provide by filling in forms on this website or any other website operated by Britannia

- Bureau Limited (our site(s)). This includes information provided at the time of submitting an enquiry through our site(s). We may also ask you for information, and when you report a problem with our site(s).
- **Contact Data** may include invoicing address, email address and telephone numbers.
- **If you download** documents from our site(s), details of the documents that you have downloaded.
- **Financial Data** may include bank account and payment card details.
- **Transaction Data** may include details about payments to and from you and other details of services you have purchased from us.
- **Technical Data** may include internet protocol (IP) address, your login data, browser type and version, time zone setting and location, browser plug-in types and versions, operating system and platform and other technology on the devices you use to access this website.
- **Profile Data** may include your purchases or orders made by you, your interests, preferences, feedback and survey responses.
- **Usage Data** may include information about how you use our services and website.
- **Marketing and Communications Data** includes your preferences in receiving marketing from us and our third parties and your communication preferences.
- **Details of your visits to our site(s)** including, but not limited to, traffic data, location data, weblogs and other communication data and the resources that you access.

We also collect, use and share **Aggregated Data** such as statistical or demographic data for any purpose. Aggregated Data may be derived from your personal data but is not considered personal data in law as this data does **not** directly or indirectly reveal your identity. For example, we may aggregate your Usage Data to calculate the percentage of users accessing a specific website feature. However, if we combine or connect Aggregated Data with your personal data so that it can directly or indirectly identify you, we treat the combined data as personal data which will be used in accordance with this privacy notice.

#### **IF YOU FAIL TO PROVIDE PERSONAL DATA**

Where we need to collect personal data by law, or under our terms of service and you fail to provide that data when requested, we may not be able to perform the contract we have or are trying to enter into with you (for example, to provide you with the relevant service).

### **3. HOW IS YOUR PERSONAL DATA COLLECTED?**

We use different methods to collect data from and about you including through:

- **Direct interactions.** You may give us your Identity, Contact and Financial Data when subscribing to the Company's publications, filling in forms on this website, or by corresponding with us by post, phone, email, and telephone or otherwise. This includes personal data you provide when you:
  - Enquire and or contract with us for our services;
  - Subscribe to our publications;
  - Request marketing to be sent to you;
  - Subscribe to our Twitter Feed or other social media platform;
  - Access MyFreeway or other Britannia platform;
  - Enter a competition, promotion or survey; or

- Give us some feedback.

#### **Indirect interactions**

- Information you give to us indirectly: this covers information that you do not share with us directly but that is shared with us by other organisations with your permission. This may include the information you have shared with us publicly on social media including but not limited to Facebook, Instagram, Twitter, LinkedIn, Youtube, Google +, Trust pilot. Third party data about you through social media channels for example your Twitter or Facebook feeds to get to know you better or to provide more relevant communications to you.
- **Automated technologies or interactions.** As you interact with our website, we may automatically collect Technical Data about your equipment, browsing actions and patterns. We collect this personal data by using cookies, server logs and other similar technologies. We may also receive Technical Data about you if you visit other websites employing our cookies. Please see our cookie policy for further details.
- **Third parties or publicly available sources.** We may receive personal data about you from various third parties.
  - Technical Data from the following parties:

(a) analytics providers;

(b) advertising networks; and

(c) search information providers.

- Contact, Financial and Transaction Data from providers of technical and payment services.
- Identity and Contact Data from data brokers or aggregators.
- Identity and Contact Data from publicly available sources.

#### **4. HOW WE USE YOUR PERSONAL DATA**

We will only use your personal data when the law allows us to. Most commonly, we will use your personal data in the following circumstances:

- Where we need to contact you to discuss or advise about any services that you may require
- Perform the contract we are about to enter into or have entered into with you
- To ensure that content from our site(s) is presented in the most effective manner for you and for your computer; and to notify you about changes to our site(s) or the services that we offer
- To gain a better understanding of our customers' needs by combining information you provide to us with information available from external sources
- Depending on your settings or the privacy policies for social media and messaging services like Facebook, WhatsApp or Twitter, you might give us permission to access information from those accounts or service
- Where it is necessary for our legitimate interests (or those of a third party) in order to further our service aims and your interests and fundamental rights do not override those interests.
- What is legitimate interest: The legal ground for processing means that organisations can process your personal information if they; 1. Have a genuine and legitimate reason to do so, 2. That use does not harm any of your rights and interests as an individual
- Where we need to comply with a legal or regulatory obligation.

Generally, we do not rely on consent as a legal basis for processing your personal data other than in relation to sending direct marketing communications to you via email or text message. You have the right to withdraw consent to marketing at any time by contacting us at [enquiries@britanniasolutions.com](mailto:enquiries@britanniasolutions.com)

#### PURPOSES FOR WHICH WE WILL USE YOUR PERSONAL DATA

We have set out below, in a table format, a description of all the ways we plan to use your personal data, and which of the legal bases we rely on to do so. We have also identified what our legitimate interests are where appropriate.

Note that we may process your personal data for more than one lawful ground depending on the specific purpose for which we are using your data. Please email [enquiries@britanniasolutions.com](mailto:enquiries@britanniasolutions.com) if you need details about the specific legal ground, we are relying on to process your personal data where more than one ground has been set out in the table below.

| Purpose/Activity   | Type of data  | Lawful basis for processing including basis of legitimate interest   |
|--|---|--|
| To register you as a customer or supplier; recipient of our digital content, supply services to us or for us to supply services to you   | (a) Identity<br>(b) Contact<br>(c) Financial<br>(d) Transaction                                     | Performance of a contract with you   |
| To process and deliver your order including:<br>(a) Manage payments, fees and charges<br>(b) Collect and recover money owed to us  | (a) Identity<br>(b) Contact<br>(c) Financial<br>(d) Transaction<br>(e) Marketing and Communications | (a) Performance of a contract with you<br>(b) Necessary for our legitimate interests (to recover debts due to us)  |
| To manage our relationship with you which will include:<br>(a) Notifying you about changes to our terms or privacy policy<br>(b) Asking you to leave a review or take a survey | (a) Identity<br>(b) Contact<br>(c) Profile<br>(d) Marketing and Communications                      | (a) Performance of a contract with you<br>(b) Necessary to comply with a legal obligation<br>(c) Necessary for our legitimate interests (to keep our records updated and to study how customers use our products/services) |
| To enable you to partake in a prize draw, competition or complete a survey   | (a) Identity<br>(b) Contact<br>(c) Profile<br>(d) Usage   | (a) Performance of a contract with you<br>(b) Necessary for our legitimate interests (to study how customers use our products/services, to develop them and grow our business)   |

|   |  |   |
|---|--|---|
|   | (e) Marketing and Communications   |   |
| To administer and protect our business and this website (including troubleshooting, data analysis, testing, system maintenance, support, reporting and hosting of data) | (a) Identity<br>(b) Contact<br>(c) Technical                             | (a) Necessary for our legitimate interests (for running our business, provision of administration and IT services, network security, to prevent fraud and in the context of a business reorganisation or group restructuring exercise)<br><br>(b) Necessary to comply with a legal obligation |
| To make suggestions and recommendations to you about goods or services that may be of interest to you   | (a) Identity<br>(b) Contact<br>(c) Technical<br>(d) Usage<br>(e) Profile | Necessary for our legitimate interests (to develop our products/services and grow our business)   |

## MARKETING

We strive to provide you with choices regarding certain personal data uses, particularly around marketing and advertising.

### PROMOTIONAL OFFERS FROM US

We may use your Identity, Contact, Technical, Usage and Profile Data to form a view on what we think you may want or need, or what may be of interest to you. This is how we decide which products, services and offers may be relevant for you (we call this marketing).

You will receive marketing communications from us if you have requested information from us or purchased services from us or if you provided us with your details when you enquired for further information, entered a competition or registered for a promotion and, in each case, you have not opted out of receiving that marketing.

### THIRD-PARTY MARKETING

We will get your express opt-in consent before we share your personal data with any company outside the Company for marketing purposes.

### OPTING OUT

You can ask us or third parties to stop sending you marketing messages at any time by emailing [enquiries@britanniasolutions.com](mailto:enquiries@britanniasolutions.com) at any time.

Where you opt out of receiving these marketing messages, this will not apply to personal data provided to us as a result of a system/service purchase, system/service experience or other transactions.

## COOKIES

A cookie is a small data file that certain web sites write to your hard drive when you visit them. The only personal information a cookie can obtain is information a user supplies him or herself. A cookie cannot read data from your hard disk or read cookie files created by other sites. Cookies, however, enhance our web site performance in several ways, including providing a secure way for us to verify your identity during your visit to our web site and personalising your experience on our site, making it more convenient for you. This web site uses the following cookie types so that we can serve you better.

### Functionality or strictly necessary cookies

These cookies allow the website to remember choices you make (such as your user name, language or the region you are in) to provide an enhanced, more personal experience. For instance, remembering a choice such as not to be asked again to fill in a questionnaire or user poll, or fulfilling a request by the user such as submitting a comment. These cookies can also be used to remember changes you have made to text size, fonts and other parts of web pages that you can customise. They may also be used to provide services you have asked for such as watching a video or commenting on a blog. The information these cookies collect may be anonymised and they cannot track your browsing activity on other websites. This site uses:

- PHPSESSID: This cookie is automatically created via PHP when a session is in use on the site.
- ASP.NET\_SessionId – This is a session cookie and allows for the maintenance of the online journey.
- SecureToken – a session cookie used for the secure maintenance of a signed-in customer.

### Performance cookies

These cookies collect anonymous information about how visitors use a website, for instance which pages visitors go to most often, and if they get error messages from web pages. These cookies don't collect information that identifies a visitor. All information these cookies collect is aggregated and therefore anonymous. It is only used to improve how a website works. Any data collected is limited to the website operator's use only, for managing the performance and design of the site. These cookies can be third party cookies but the information must be for the exclusive use of the publisher of the website visited. This site uses:

Google's cookies for analytics and for conversion tracking. As follows:

`__utma`

This cookie is typically written to the browser upon the first visit to our site from that web browser. If the cookie has been deleted by the browser operator, and the browser subsequently visits your site, a new `__utma` cookie is written with a different unique ID. This cookie is used to determine unique visitors to our site and it is updated with each page view. Additionally, this cookie is provided with a unique ID that Google Analytics uses to ensure both the validity and accessibility of the cookie as an extra security measure. This cookie expires 2 years from set/update.

`__utmb`

This cookie is used to establish and continue a user session on our site. When a user views a page on our site, the Google Analytics code attempts to update this cookie. If it does not find the cookie, a new one is written and a new session is established. Each time a user visits a different page on our site, this cookie is updated to expire in 30

minutes, thus continuing a single session for as long as user activity continues within 30-minute intervals. This cookie expires when a user pauses on a page on our site for longer than 30 minutes.

- Google Conversion tracking

The conversion tracking cookie is set on your browser only when you click an ad delivered by Google where the advertiser has opted in to conversion tracking. These cookies expire within 30 days and do not contain information that can identify you personally. If this cookie has not yet expired when you visit certain pages of the advertiser's website, Google and the advertiser will be able to tell that you clicked the ad and proceeded to that page. Each advertiser gets a different cookie, so no cookie can be tracked across advertiser websites. If you want to disable conversion tracking cookies, you can set your browser to block cookies from the [googleadservices.com](http://googleadservices.com) domain.

- DoubleClick tracking

We may, from time to time, use the Google DoubleClick cookie to allow us to implement Google Display Network impression reporting which reports display advertisement impressions, other uses of ad services and interactions with these ad impressions and ad services which are related to visits to [www.homelessworldcup.org](http://www.homelessworldcup.org).

We also have implemented Google Analytics Demographics and Interest reporting which reports 3rd-party audience data (such as anonymised age, gender and interests) within Google Analytics. You can manage how Google manages this information and "opt out" from data collection at [Google Ads Preferences Manager](#).

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### **Why do we need to use these cookies?**

We use the information we obtain from our cookies for the following:

- Website usage and analytics
- To track your journey from page to page to enable the booking and payment process to function
- Tracking transactions to measure the effectiveness of search and marketing campaigns

### **Other third-party cookies and Targeting cookies**

A cookie is classed as being first party if it is set by the site being visited. However, a third party cookie is issued by a different server to that of the domain being visited. It could be used to trigger a banner advert based on the visitor's viewing habits or for analytical purposes. For example, when visiting a page with content embedded from YouTube, Google or Facebook. These service providers may set their own cookies on your web browser. Such anonymous cookies may be set by that third party to track the success of their application or to customise their application to you.



Targeting cookies are used to deliver adverts more relevant to you and your interests. They collect information about your browsing habits and are linked to services provided by third parties, such as 'like' and 'share' buttons and advertisements. We may use targeting cookies to send third party partners of Cosmetic Courses Limited information on your visit so that they can make our advertising more relevant to you when you visit their websites. An example of such a third party partner would be Facebook. Online Targeted Advertising does not result in more ads, rather the ads you see will be more relevant to you.

### **Blocking and deleting cookies**

Should you wish to do so, you can refuse cookies by disabling them in your web browser's settings. If this is done it is important not to exclude the benign and useful session cookies. Choose an option that rejects all third-party cookies such as Do Not Track (DNT), which can be enabled in your browser. Please note that this may impact on the usability of ours and other websites.

Most browsers are defaulted to accept and maintain cookies and you can set your browser to notify you when you receive a cookie, giving you the chance to decide whether to accept it or not. You can set your browser to refuse all or some browser cookies, or to alert you when websites set or access cookies. If you disable or refuse cookies, please note that some parts of this website may become inaccessible or not function properly. Please consult the support documentation for your web browser, which can be found online, for more information.

### **CHANGE OF PURPOSE**

We will only use your personal data for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If you wish to get an explanation as to how the processing for the new purpose is compatible with the original purpose, please email [enquiries@britanniasolutions.com](mailto:enquiries@britanniasolutions.com)

If we need to use your personal data for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so.

Please note that we may process your personal data without your knowledge or consent, in compliance with the above rules, where this is required or permitted by law.

### **5. DISCLOSURES OF YOUR PERSONAL DATA**

We may have to share your personal data with the parties set out below for the purposes set out in the table in paragraph 4 above.

- External Third Parties as set out in the *Glossary*.
- Specific third parties listed in the table above.
- Third parties to whom we may choose to sell, transfer, or merge parts of our business or our assets. Alternatively, we may seek to acquire other businesses or merge with them. If a change happens to our business, then the new owners may use your personal data in the same way as set out in this privacy notice.

We require all third parties to respect the security of your personal data and to treat it in accordance with the law.

## 6. INTERNATIONAL TRANSFERS

Some of our external third parties are based outside the European Economic Area (**EEA**) so their processing of your personal data will involve a transfer of data outside the EEA.

Whenever we transfer your personal data out of the EEA, we ensure a similar degree of protection is afforded to it by ensuring at least one of the following safeguards is implemented:

- We will only transfer your personal data to countries that have been deemed to provide an adequate level of protection for personal data by the European Commission. For further details, see [European Commission: Adequacy of the protection of personal data in non-EU countries](#).
- Where we use certain service providers, we may use specific contracts approved by the European Commission which give personal data the same protection it has in Europe. For further details, see [European Commission: Model contracts for the transfer of personal data to third countries](#).
- Where we use providers based in the US, we may transfer data to them if they are part of the Privacy Shield which requires them to provide similar protection to personal data shared between the Europe and the US. For further details, see [European Commission: EU-US Privacy Shield](#).

Please email [enquiries@britanniasolutions.com](mailto:enquiries@britanniasolutions.com) if you want further information on the specific mechanism used by us when transferring your personal data out of the EEA.

## 7. DATA SECURITY

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal data on our instructions and they are subject to a duty of confidentiality.

We have put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

## 8. DATA RETENTION

### HOW LONG WILL YOU USE MY PERSONAL DATA FOR?

We will only retain your personal data for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.

To determine the appropriate retention period for personal data, we consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal requirements.

By law we have to keep basic information about our customers (including Contact, Identity, Financial and Transaction Data) for six years after they cease being customers for tax purposes.

If you have not been a customer of the company, have not made a transaction or interacted with us in the last 2 years we will remove your details from the database.

If you have previously been a customer of the company, have not made a transaction or interacted with us in the last 5 years we will remove your details from the database.

In some circumstances you can ask us to delete your data: see below for further information.

In some circumstances we may anonymise your personal data (so that it can no longer be associated with you) for research or statistical purposes in which case we may use this information indefinitely without further notice to you.

## 9. YOUR LEGAL RIGHTS

Under certain circumstances, you have rights under data protection laws in relation to your personal data. Please see below to find out more about these rights:

- *Request access to your personal data.*
- *Request correction of your personal data.*
- *Request erasure of your personal data.*
- *Object to processing of your personal data.*
- *Request restriction of processing your personal data.*
- *Request transfer of your personal data.*
- *Right to withdraw consent.*

If you wish to exercise any of the rights set out above, please email [enquiries@britanniasolutions.com](mailto:enquiries@britanniasolutions.com)

### NO FEE USUALLY REQUIRED

You will not have to pay a fee to access your personal data (or to exercise any of the other rights). However, we may charge a reasonable fee if your request is clearly unfounded, repetitive or excessive. Alternatively, we may refuse to comply with your request in these circumstances.

### WHAT WE MAY NEED FROM YOU

We may need to request specific information from you to help us confirm your identity and ensure your right to access your personal data (or to exercise any of your other rights). This is a security measure to ensure that personal data is not disclosed to any person who has no right to receive it. We may also contact you to ask you for further information in relation to your request to speed up our response.

### TIME LIMIT TO RESPOND

We try to respond to all legitimate requests within one month. Occasionally it may take us longer than a month if your request is particularly complex or you have made a number of requests. In this case, we will notify you and keep you updated.

## 10. GLOSSARY

### LAWFUL BASIS

**Legitimate Interest** means the interest of our business in conducting and managing our business to enable us to give

you the best service/product and the best and most secure experience. We make sure we consider and balance any potential impact on you (both positive and negative) and your rights before we process your personal data for our legitimate interests. We do not use your personal data for activities where our interests are overridden by the impact on you (unless we have your consent or are otherwise required or permitted to by law). You can obtain further information about how we assess our legitimate interests against any potential impact on you in respect of specific activities by emailing [enquiries@britanniasolutions.com](mailto:enquiries@britanniasolutions.com)

**Performance of Contract** means processing your data where it is necessary for the performance of a contract to which you are a party or to take steps at your request before entering into such a contract.

**Comply with a legal or regulatory obligation** means processing your personal data where it is necessary for compliance with a legal or regulatory obligation that we are subject to.

### THIRD PARTIES

#### EXTERNAL THIRD PARTIES

- Service providers acting as processors based within or outside of the EEA who provide services that support our services supplied to you.
- Professional advisers acting including lawyers, bankers, auditors and insurers based within the EEA who provide consultancy, banking, legal, insurance and accounting services.
- HM Revenue & Customs, regulators and other authorities based in the United Kingdom who require reporting of processing activities in certain circumstances.
- Partner companies or service providers who require your personal data in order to fulfil the service to you.

### YOUR LEGAL RIGHTS

You have the right to:

**Request access** to your personal data (commonly known as a “data subject access request”). This enables you to receive a copy of the personal data we hold about you and to check that we are lawfully processing it.

**Request correction** of the personal data that we hold about you. This enables you to have any incomplete or inaccurate data we hold about you corrected, though we may need to verify the accuracy of the new data you provide to us.

**Request erasure** of your personal data. This enables you to ask us to delete or remove personal data where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your personal data where you have successfully exercised your right to object to processing (see below), where we may have processed your information unlawfully or where we are required to erase your personal data to comply with local law. Note, however, that we may not always be able to comply with your request of erasure for specific legal reasons which will be notified to you, if applicable, at the time of your request.

**Object to processing** of your personal data where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground as you feel it impacts on your fundamental rights and freedoms. You also have the right to object where we are processing your personal data for direct marketing purposes. In some cases, we may demonstrate that we have compelling legitimate grounds to process your information which override your rights and freedoms.

**Request restriction of processing** of your personal data. This enables you to ask us to suspend the processing of

your personal data in the following scenarios: (a) if you want us to establish the data's accuracy; (b) where our use of the data is unlawful but you do not want us to erase it; (c) where you need us to hold the data even if we no longer require it as you need it to establish, exercise or defend legal claims; or (d) you have objected to our use of your data but we need to verify whether we have overriding legitimate grounds to use it.

**Request the transfer** of your personal data to you or to a third party. We will provide to you, or a third party you have chosen, your personal data in a structured, commonly used, machine-readable format. Note that this right only applies to automated information which you initially provided consent for us to use or where we used the information to perform a contract with you.

**Withdraw consent at any time** where we are relying on consent to process your personal data. However, this will not affect the lawfulness of any processing carried out before you withdraw your consent. If you withdraw your consent, we may not be able to provide certain products or services to you. We will advise you if this is the case at the time you withdraw your consent.